

Code of Conduct

arcinvest takes every measure to ensure our clients feel comfortable and satisfied in all financial activities. By law, financial advisors are not required to provide a Code of Conduct, however we believe that the best client-advisor relationships are built on trust, honesty and communication, where we place the interests of the client first.

We don't just manage your funds, we create a long-term partnership that ensures your investments change with you to reflect your personal circumstances and preferences.

Our values are:

- ▶ Integrity
- ▶ Professionalism
- ▶ Objectivity
- ▶ Respect

Our standards of conduct are that we:

- ▶ Conduct ourselves with integrity and refrain from any conduct that may bring discredit to ourselves
- ▶ Comply with all legal and regulatory obligations
- ▶ Never knowingly mislead or deceive clients or any other person or party
- ▶ Act with due skill, care and diligence
- ▶ Exercise sound judgement
- ▶ Maintain strict client confidentiality
- ▶ Not allow self-interest, bias or conflicts of interest to influence our actions, decisions or advice
- ▶ Not misuse or take improper advantage of any client information for our own or any other party's benefit
- ▶ Treat all clients, colleagues and other parties with fairness, respect and dignity

arcinvest offer an obligation-free initial consultation to help put you at ease. Allan Hanson is a fully certified practitioner and principal of **arcinvest**.

Contact him today to book your consultation. t: (07) 3398 4888 m: 0413 992 489 e: admin@arcinvest.com.au

  www.arcinvest.com.au